



# Fairhaven: Who we are

Fairhaven is a community-first disability support provider with deep roots on the NSW Central Coast. For over 60 years, we've created opportunities for people to live, work, and belong. As the region's largest employer of people with disability, we listen, adapt, and deliver support that's personal, consistent, and built around real needs. We create opportunities where people can achieve what they want from life, whether that's a job, a safe home, or a sense of belonging.

**Our Vision:** A world where every individual matters, starting right here

**Our Promise:** We see you and we get you. We'll work hand in hand with you to achieve what you want from your life. That's our promise. A world where every individual matters

**Our Values:** Have Fun, Be Enthusiastic, Work Together, Be Fair, Always Improve

**Our Services:**

- **Supported Employment:** Paid, meaningful jobs at our social enterprises including Pacific CoPack and Fairhaven Op Shop
- **Supported Independent Living:** Safe, welcoming homes with 24/7 support so people can live confidently and independently
- **Community Participation:** Group and individual activities that connect people to the community, from art and music to day trips
- **Work Experience & Skill Building:** Hands-on training for students and adults through programs like SLES and our Work Hub
- **Transport & NDIS Coordination:** Help with navigating supports and accessing the services and places that matter most





# FY26-FY30 Strategic Pillars

We're building a Fairhaven that lasts. One that grows with you, adapts to your needs, and remains a place where everyone belongs.

## GROWTH

*Grow core offerings for people living with disability in a nurturing home and working environment*



- Create more supported jobs by expanding employment opportunities
- Upgrade and develop accommodation facilities such as our Point Clare and Kincumber sites.
- Deepen engagement with local schools to foster employment pathways

## SERVICE

*Developing new ways to service the community*



- Launch new offerings to better serve the community
- Collaborate with other NFPs to expand the reach, resources and services for our community

## VALUE

*Deliver the most value to our community through effective capital project management*



- Form project oversight committee to drive success with regular reporting & feedback for major builds
- Keep builds on time and budget with clear milestones

## RESOURCES

*Secure additional resources to deliver for our communities today, tomorrow and in the future*



- Procure grants for the future growth of community and service
- Grow our presence through retail, events, and social enterprise
- Build long-term partnerships with businesses and government