



FAIRHAVEN SERVICES

discover | belong | celebrate



2014–15 ANNUAL REPORT

opportunity, advocacy & independence



About Us

Fairhaven Services is a not-for-profit organisation established in 1962 to provide services for people with disability. Our services are **person-centred** and individually tailored, promoting choice and control. We are committed to providing services that enable people to achieve their highest possible potential in life through positive experiences and opportunities in the community. We assist people to develop positive relationships, **valued roles** and make a positive contribution to the social and economic fabric of the communities in which they live.

Pic above:

Lucy Wicks MP helps celebrate the opening of Fare Cravin' cafe with some of our handy supported employees.

Front Cover Pic:

Fairhaven's resident chef James works alongside Sheree, a supported employee, helping to foster an inclusive workplace culture.

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Chairperson's Report

I would firstly like to note the thanks of the board, management and the members of our extended Fairhaven Services family to Mr Peter Atton who retired his board duties with Fairhaven Services Limited during the 2014/15 financial period. Peter has served this organisation with great loyalty and commitment for nearly six years as Chairperson, and dealt with many challenging situations with his full measure of devotion. Our organisation is stronger and more resilient as a result of his stewardship.

2014/15 financial year has encompassed many changes and challenges in terms of our responses to the evolving social, political and economic climate. Every Australian Disability Enterprise (ADE) is facing a huge task to remain a place of relevance and viability in light of the most significant funding change that this sector has seen in the last 30 years. With the announcement that the Central Coast region will implement the National Disability Insurance Scheme (NDIS) funding model in July, 2016, our organisation is moving quickly to ensure we meet the needs of our supported employees, their carers, parents and family by providing a range of services that have long term financial resilience.

In October of 2014, Fairhaven Services implemented a fresh strategy to address a number of long standing limitations regarding asset structure, flexible offerings and our capacity to meet the needs of our primary

stakeholders – our supported employees and their families. The revision included statements about our purpose, our commitments – with the board choosing to focus on the things most important to our families, namely opportunity, advocacy and independence.

With the guidance and direction of our CEO, Mr Jim Buultjens, we have undertaken a strategic revision and assessment of the viability of our current business operations, in particular the food packaging business (Pacific CoPack), and the commercial Laundry business. We have achieved much since the devastating fire occurred at the Tuggerah food packaging facility in May of 2014, however, the loss of its major client, associated disruption and other production delays has impacted our model of business operations significantly. Difficult staffing decisions have had to be effected that enabled the overall operations of Fairhaven Services to continue with reduced capacity for employment and production throughout the 2014/15 financial year.

The board took the opportunity to sell the good will of the Laundry business to the licensed commercial operators – resulting in a modest overall profit and future income rental stream from the property at Bowen Crescent, West Gosford. The board also sold an investment property in Woy Woy during the year. As a result of these actions, we were able to completely

eliminate our commercial mortgage, our hire purchase and equipment lease agreements and make full cash provision for our annual and long service leave commitments.

While these actions have substantially reduced our exposure and improved our working capital, we remain focused on achieving the best outcome for our enterprise, which must include refinement of the Pacific CoPack operations facilities

The board and management acknowledge that we must develop viable, alternate work opportunities for our supported employees. While we continue to explore practical options, we have undertaken the development of our retail precinct at Point Clare, including the Opportunity Shop, Vintage Fair, Upcycled Furniture, Books and Art Gallery and, most recently, the 'Fare Cravin' and 'Ever Bean' Coffee Shops. This is an exciting development which we feel will provide an excellent platform for growth and expansion in other Central Coast locations. My congratulations go to our CEO, Jim Buultjens and the Retail Precinct Manager – Jodie Frost-Foster for this exceptional initiative.

Our organisation was also able to secure a generous three year pastoral grant for the exclusive benefit of our supported employees, their carers and families and our employees from the trustees of the Shirley Nepean Foundation. This grant has enabled the employment of a specialist pastoral worker and many other necessary

resources to support the special needs of our stakeholders. We are hugely grateful to the Foundation and its trustees.

During the year, we also received some fair criticism about the lack of regular communication to some of our stakeholders. There were assumptions made that the medium for some of our regular communications was reliable, however this turned out to be wrong. We have since committed to a more diverse means of communication (utilizing our employees, email and written communiques to listed home addresses) and also to bi-monthly evening information sessions, where we can let people know about important developments, and we can in turn answer any questions from employees and family.

Our organisation and the Central Coast community continue to interact in very conscious areas of need, and we will always represent the best interests of our extended family. Your board and the management team are an exceptionally talented team who have my full confidence as we work towards a shared, sustainable and exciting future together. I extend my gratitude and personal thanks to our CEO, Mr Jim Buultjens and the management team for their exceptional management of daily operations, to my fellow board members for their patience and insight and to the people we serve, for their trust and confidence.

Sincerely,

Clive Blunt
Chairman



Pics:

The Hon. Mitch Fifield and Lucy Wicks MP help celebrate the grand opening of Fare Cravin' cafe, Point Clare, then visit the facilities at Pacific CoPack, West Gosford – two of Fairhaven's supported employment social enterprises.



Chief Executive Officer's Report

Fairhaven Services continues to be a trusted organisation providing supported employment, accommodation and a range of community services on the Central Coast. It has changed and evolved to accommodate the person-centred services that people are looking for, consistent with the generational changes that are taking place in the disability sector.

Following the fire that destroyed our ADE premises at Tuggerah in May 2014, reconstruction of the factory was completed in March 2015 with production gradually restored by April 2015. Much effort was put into regaining customers who had taken their work elsewhere and that process is continuing. I commend the management team and all our workers for the tremendous way that they carried on with business despite the additional work that was required to recommence operations following the validation of systems by external agencies and customers.

As a consequence of the fire, the loss for the year ended June 2015 was marked by the \$300k loss in the ADE. The Board met on several occasions during the year to review its new strategic plan which will help shape and strengthen Fairhaven to continue its mission to the people of the Central Coast and their families while meeting the challenges set by Government and the external environment within a new National Disability Insurance Scheme.

Accordingly, Fairhaven has established a three year strategic plan focusing on three strategic areas of Financial Sustainability, Structural Flexibility and Growth. As part of that plan we are increasing our investment in people, brand and Information Communication Technology

to provide a strong infrastructure that can meet market expectations. The organisation restructure that was completed during the year will assist Fairhaven to better meet the needs of a market driven business. During the year, Board members and key staff attended several NDS, FACS and other briefing sessions on the roll out of the NDIS and the implications for NGO's. Fairhaven is strongly committed to maintaining its person-centred levels of service and continuing its relationship with those we support, their families, carers and friends.

The extensive work we have done in redeveloping our accommodation models at Kincumber and the soon to be completed Booker Bay accommodation project are examples of our strategic and mission based approach to align ourselves with the NDIS. The Kincumber and Booker Bay houses are specially designed to the highest disability standards and will offer contemporary living options to the many people who will reside in them soon.

Work on the Point Clare facility commenced during the year and culminated with the opening of the Fare Cravin' Cafe by Minister Mitch Fifield, another supported employment initiative to serve the people of the Central Coast.

We have had to redefine our ultimate purpose and look at things differently in order to increase our impact on those we serve. I am always humbled by the support I have received from my colleagues, the Board and our stakeholders and I thank them sincerely for the role they play in Fairhaven's present and future endeavours.

Jim Buultjens
Chief Executive Officer

Board of Directors

Mr Clive Blunt – Chairperson

Clive was elected to the Board in November 2013. He works as a professional adviser to selected Not-for-profit & Community Benefit organisations in the area of governance, strategy and mergers. He has held senior management responsibilities with a number of professional service organisations in the corporate and NGO sector including Red Cross, Russell International, DuPont International, Mercuri International and Dunn & Bradstreet International. He is currently Vice Chair and non-executive director of ADSSI Home Living Australia, President of the Rotary Club of Gosford City and Trustee member of the Shirley Nepean Foundation. He holds an MBA from Monash University and is an accredited Six Sigma, MBTI and Environmental practitioner.

Mr Peter Atton – former Chairperson, now retired

Peter was elected to the Board in 2009. He has owned his own business on the Coast for the past 7 years following an International career in marketing in the computer industry. Peter is Vice President of Riding for the Disabled and is an active coach for the organisation. Peter resigned from the Board on 30 March 2015.

Mr Rod Chippindale – Honorary Treasurer

Rod was elected to the Board in December 2011. He is a Certified Practising Accountant (CPA), Registered Tax Agent, Registered Company Auditor, Financial Planner (Count Financial Services) and the Treasurer & Director of Woy Woy Bowling Club Limited and Cancer Care Australia Limited. He commenced his Accountancy Practice in 1973 by opening an office in Newtown. Prior to this he worked for Bayer, Allied Mills &

Pioneer Concrete. In 1991 he purchased WT Martin & Associates in East Gosford and has been in this practice for 24 years.

Mrs Diane Dales – Honorary Board Secretary

Diane was elected to the board in 2004. She has extensive commercial experience having managed her family business in Bookkeeping Services. Diane has held the position of Vice President of the Gosford Public School and Vice President of Henry Kendall High School. She has served on a number of Sunset committees of Gosford Council and has held positions in a number of community organizations on the Central Coast.

Ms Anne Maree Daly – Deputy Chairperson

Anne was elected to the Board in May 2011. She has a BSc from UNSW and a Grad. Dip. in Occupational Therapy from the Cumberland College of Health Sciences. She has been an Occupational Therapist for 33 years working in the disability sector through Public Health, Department of Education Support Unit and non-government organisations. Anne has worked for the Cerebral Palsy Alliance (formerly the Spastic Centre) for 24 years and is currently employed as a Family and Individual Support Worker. She has served on the Executive of numerous local community bodies including Technical Aid for the Disabled, Gosford Occasional Child Care, local schools and sporting bodies. She was a former director of Fairhaven between 1985 and 1987 and is the sister of an employee and resident of Fairhaven Services.

Mr Walter Hammer – Director

Walter was elected to the Board in 2009. He served 21 years in the Royal Australian Navy specialising in electronics. Following that he was Factory Manager of packaging companies in Gosford and Sydney. Walter was also the Manager of a local hospitality business for 10 years. He has been self employed as an electrical contractor for the past 6 years. Walter is a past member of the Gosford and Gosford City Rotary Clubs.

Mr Malcolm Angus – Director

Malcolm was elected to the Board in November 2013. He was previously the CEO of ADSSI Home Living and has held several senior training positions including Corporate Trainer Qantas; Training Manager Air Pacific; Senior Training Consultant NSW Tourism; Senior Training Manager Star City Casino; BEC Advisor and Trainer for the NSW Gov't. He holds a BA Commerce from the University of Technology, a Post Graduate Diploma in Adult Education from Sydney Teachers College and has a Certificate 1V in Assessment and Workplace Training BSZ 40198 awarded in 2003. He is a Director of Ever Green Life Care and is a volunteer bush fire fighter with the Rural Fire Service.

Mr Anthony Anderson – Director

Tony was appointed to the Board in April 2015. He was previously the CEO of Inala, a disability support organisation in Sydney. Tony has extensive senior management and FMCG experience having been a General Manager for Kimberly Clark Australia and responsible for the Australian and New Zealand operations of the ANZ Professional division. He was previously the National Sales Manager for SC Johnson Pty Ltd. With qualifications in Marketing, Commerce and Leadership studies, Tony was a director of Inala for 17 years and was their Deputy Chairman in 2014. Tony is the parent of a daughter who is supported by Inala.



Pic: Fairhaven Services' ambassador, Olympian Liesl Tesch, receiving her Ambassadorial Certificate.

Ms Margaret Twyman – Director

Margaret was appointed to the Board in March 2012. Margaret is a Solicitor and Advocate in the Criminal Justice System in New South Wales. Since May 1987, Margaret has been employed by the Director of Public Prosecutions in Sydney and Gosford. In 1993 she was Senior Solicitor with the Legal Aid Commission in Newcastle. Since 1993 she was Solicitor in Charge of Local Courts, Newcastle and is currently Solicitor Advocate.

Mr Jim Buultjens – CEO/Company Secretary/non-voting director

Jim was appointed CEO in October 2004. He was previously the CEO of the Lorna Hodgkinson Sunshine Home in Sydney; CEO of Ability Options Ltd in Sydney and Regional Manager for the Anglican Retirement Villages. He was the Charter President and Past Treasurer of the Gosford City Rotary Club and is a Director of Evergreen Life Care and Cancer Care Australia. Jim holds a Master of Management degree and an Honours degree in Economics. He is an Affiliate Fellow of the Australian Institute of Management and a member of the Australian Institute of Company Directors.



Our Purpose

Fairhaven Services exists so that people can experience the joy of **discovery**, **belonging** and **celebration**. We achieve this by providing **opportunity**, **advocacy** and **independence** for people living and working with a disability.

Our Commitment

For most, work is not a privilege. There are situations however, where being able to **meaningfully contribute** can enable a person to **shine**, to become themselves and to **grow** with those around them.

We will be providers of **opportunity** and choice through flexible work and career initiatives.

We will be **advocates** for education, workplace training, recreational, social and community inclusion.

We will foster contemporary living and residential accommodation options centred around the **independence** of individuals, their carers and families.

Our Strategy

Our strategy is driven by our **duty of care**. We will be financially stable, commercially viable, and socially responsible.

Our strategic focus is on our **financial security**, our **structural flexibility** to meet emerging challenges and on having the right mix of demand based services to work cooperatively with alliance partners for **growth** and new opportunities.

We will achieve our **financial security objectives** by maximising our return on fixed and non-fixed assets, including the utilisation of existing land, equipment, human and social capital. This will include a significant uplift in functional capacity, volunteerism and corporate giving.

We will achieve our **structural flexibility objectives** by scaling our operations to reflect existing and future commercial opportunities, by working closely with our stakeholders on funding variations, wage case impacts and evolving NDIS operational frameworks.

We will achieve our **growth objectives** by integrating our proven services in a modularised commercial offering that meets the flexible, local, social and more mobile demands of our customers.

Pic left: Fairhaven's maintenance guru Chris working alongside Keith, one of our amazing volunteers.

Pic right: Some of our crafty upcycling crew.

Our Service Models

WorkLife Opportunities

Current Commercial Services

Pacific Co Pack (*ADE)

Tuggerah, West Gosford and Point Clare

Central Coast Laundry

West Gosford

Vintage Fair and Opportunity Shop

Fare Cravin' Cafe

Upcycled Furniture

Point Clare

Emerging Commercial Services

Organic Foods

Central Coast Food Cooperative

Garden Nursery

Merchandising Services

Tuggerah, West Gosford and Point Clare

* ADE = Australian Disability Enterprise

Community and Social Inclusion

Support Services

Community Access Programs

Gardening, Music, Art, Cooking, Jewelry Design, Yoga, Tai Chi, Horticulture, Bush Regeneration

Disability Education and Support

Community Participation Programs

Health and well being Living skills and training

Social Support

Life Choices Active Ageing Corporate Social Clubs, events and Outings

In Home Support

Personal Care, Shopping, Housework

Advocacy Services

Disability Sector Leadership

Supporting people at risk of crime and victims of crime

Carers Support

Family support groups and advice

Education

Advocacy for learning opportunities In-Course support for people with a disability

Community Inclusion

Representation, consideration and fairness

Contemporary Living Options

Supported Living

Specialised support models in purpose built housing

Homes with 24 hour support

Group Home and Individual living

Cooperative Developments

Partnerships with Government agencies

Support to maintain public housing tenancy

Fairhaven FutureCare

Point Clare development



Contemporary Living Options

2015 commenced on a very positive note, having had a successful outcome after completing our Third Party Verification in December 2014.

“Overall, the board, management, and staff of Fairhaven Services need to be highly commended for their commitment to people with disability by having a quality management system which demonstrates service practices are being implemented that underpin the NSW disability service standards.” BSI

After many years of planning, 2015 is the year we moved from the planning stage to construction of brand new, purpose built homes for residents from The Lodge and Cottage, both on the Kincumber site as well as at Booker Bay. In keeping with a smaller, more personal home living environment, which most in the general community enjoy, on completion of the project our residential service will be able to provide support for each of our Residents to live a similar style of homelife. From the moment the news was out about the proposed redevelopment, residents were busy deciding who they would like to share their new homes with and how soon their new homes would be built!

Earlier this year, following demolition of an old dwelling and the ‘turning of the sod’ (attended by local and state politicians, construction of two villas (a three bedroom and a two bedroom) at our Booker Bay site commenced. It has been exciting watching the construction of the first stage of our redevelopment project. The five



Residents who will be moving in have had regular visits to the site, with excitement building as each stage of construction is completed. Residents moving there have been busy choosing furniture and selecting paint colours for their rooms. Construction has taken a little longer than expected, however, is now nearing the end and we hope the move into brand new homes will happen by February 2016.

Pic 1:
Residents
watching the
demolition of
the old dwelling
on site at
Booker Bay.

Pic 2:
'Turning of
the first sod'
at Booker Bay
with Minister
and State
dignitaries.

Pic 3:
The new van.



The Kincumber stage of our redevelopment project involves the construction of four villas (2x3br and 2x3br), as well as a 5br group home for Residents with higher support needs. In the interim, our residents were supported by our dedicated team to pack up and move to rental accommodation. They are now experiencing living with just a couple of housemates and have settled well into their new, albeit temporary, homes. This has brought with it opportunity to be supported to develop new skills around the home. Residents are enjoying learning how to cook, grocery shopping and connecting with their local community through a wide variety of outings.

In conjunction with our centre-based activities we also support clients to access their local community. We are grateful for a donation from the James Kirby Foundation to buy a new van to transport clients to various activities. This generous donation increases

our capacity to offer support with an even broader range of activities in the community. Much excitement from all on delivery of the van!

I would like to take this opportunity to thank our wonderful team within Fairhaven's Contemporary Living Options. 2015 has been a year of exciting, yet extremely demanding, change and growth, however, the dedication and commitment of every member of the team has never wavered.

Thanks also to our wonderful clients, whose positive approach to life is heart warming and reinforces why we love what we do!

We look forward to 2016, particularly as we move towards the rollout of the NDIS on the coast and the opportunities this may bring for those we support.

Janie Cruickshank
Manager

Community and Life skills

The second stage of our redevelopment project commenced in July. This stage of the project brought with it the demolition of Kincumber Lodge. It was bitter-sweet. On the one hand Residents and staff alike were all tinged with sadness at watching the Lodge come down. We were reminded of the effort and hard work of families involved in the initial planning and construction, as well as the friendships and happy memories life at the Lodge created, and we will always be grateful for their determination! On the other, Residents' excitement at the prospect of living in smaller homes is undeniable.

Prior to the demolition all usable items from the Lodge were removed to be recycled, including the kitchen sink! Many of the items will be used in the kitchen of Fairhaven's new cafe at Point Clare, Fare Cravin'.

To date, the planned twelve month construction program for Kincumber site is on schedule and we are hoping the homes will be ready by July 2016!

Our residential service has now grown to encompass a wider variety of services, including supporting people in their own home, as well as support with community and centre-based activities for others with individual





funded packages. In keeping with our aim to provide services matching the needs associated with all areas of life, for our ever increasing clientele, we have re-named this area of service 'Contemporary Living Options'.

Our centre at the Point Clare site plays host to a number of activities on various days through the week, including

drumming, drama, music, line dancing, arts and crafts, as well as Jake's Jamming Session every second Friday. At our Tuggerah site we have recently commenced Boxing Fitness classes.

For enquiries regarding any of our community activities, contact our [Life Skills Coordinator, Maria Watson](#) (0409 446 193).



Helping people achieve their employment goals

All items at Vintage Fair are upcycled and handpicked from donated goods and materials from our Collective and made by Fairhaven Services supported employees with disabilities, volunteers and staff.

The mission of Vintage Fair is to create and sell beautiful things upcycled from pre-loved stuff. In turn we do our bit to sustain our environment, reduce landfill and send old items on to be enjoyed by a new owner!

All proceeds from sales go to Fairhaven Services.

Pics: Upcycled items on display for sale at Vintage Fair. Some items include a framed photo of the employee who created it.



Pics: Supported employees busy in the upcycling work space where items are restored and reimaged.



Pics: Supported employees at Pacific CoPack perform filling, packaging and storage functions for a variety of organisations in line with nationally accredited standards.



Pic: Sorting preloved books at the Old Schoolhouse Bookshop.



Pics: Ready to serve at Fare Cravin' cafe, home of tasty treats and the best organic coffee on the Central Coast!



Community engagement

Fairhaven Services has a long-standing connection with the greater Central Coast community. We host many fundraising events throughout the year, including Fairs, Markets and other outdoor events. These are not only important fundraising activities but also a great way to bring people together.



Many of our achievements are only made possible through the great and continued support of our wonderful volunteers. We are fortunate to have over 60 people who generously contribute their time and care in a variety of areas.

Volunteering can help make a difference to someone's life. We are grateful for all the assistance we receive from people of all ages.





Fairhaven Services was invited to be part of “Activate”, an innovative partnership between Wyong Shire Council and Westfield Tuggerah, enabling local community enterprises to access retail space in the Shire’s busiest shopping destination. We hosted a Vintage Fair pop-up shop during the months of December 2014 and again in both August and September 2015.

Wyong Shire Council’s Manager Community Partnership’s and Planning, Julie Vaughan, remarked “Fairhaven is making the most of the opportunity – offering a unique range of products, presenting them professionally in a commercial location and reaping rewards in both sales and community awareness of their social enterprise”.

The Vintage Fair pop-up shop helped us tell the broader community our compelling story. Shoppers expressed delight at the products in the shop, the upcycling and the whole story behind Fairhaven Services.

We are grateful to both Wyong Shire Council and Westfield Tuggerah for their recognition and support.



2015
at a glance:



162,000

Hours of supported
employment provided



27,240

Hours of person-centred
residential & community
support provided



641

Facebook Likes:
Fairhaven Services



245

Facebook Likes:
Vintage Fair



Our History

From modest beginnings on the NSW Central Coast as a school for children with a disability in 1962, we have remained resolute in seeking a **better life** for the people we serve. We have matured through innovation and overcome many challenges.

We have invested and built our commercial capabilities including food packaging, laundry, recycling and retailing second hand goods which provides the opportunity for work and **enjoyment**.

Our **reputation** as a compassionate enterprise is highly valued by the communities that we serve and we remain committed to developing socially and financially responsible services.

Pic: Vintage Fair, Point Clare

Our Future

Our approach is to enable people living and working with a disability to **experience** all that their life can be. From finding a stream of work that suits, to finding and making lifelong friends in a supportive environment that can also lead to a choice of contemporary living options.

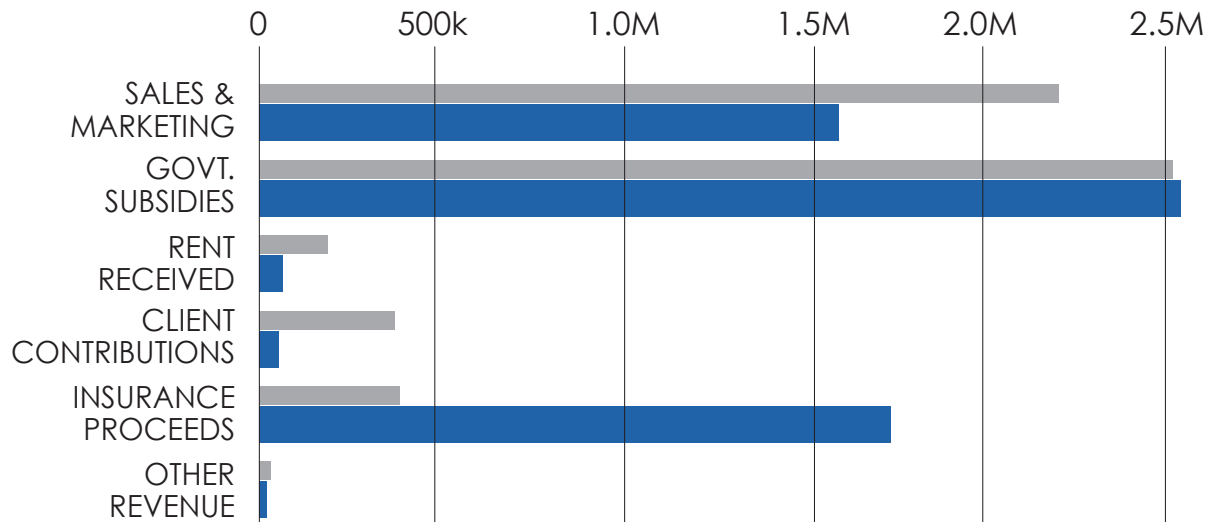
We are responding to a rapidly changing landscape that includes fundamental business model shifts from block funding to 'person centred care', the implications of the NDIS and other economic challenges by developing a mix of **more flexible, more local, more mobile and more social** service offerings that meet the expectations of our customers, our supported staff, their carers and families, enabling us to be **advocates** for those most in need.

2015 Financial Summary

Audited financial statements are reported separately and available on request

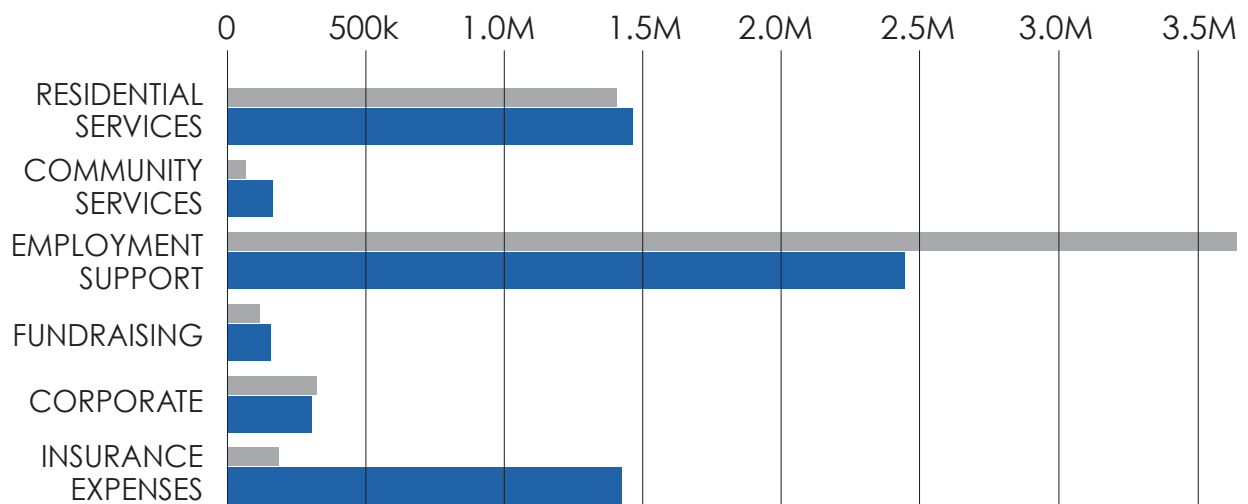
Sources of funding \$

2014 2015



How we spent our funds \$

2014 2015



Balance Sheet \$

CURRENT ASSETS	NON CURRENT ASSETS	CURRENT LIABILITIES	NON CURRENT LIABILITIES	NON CURRENT LOANS	
2,110,077	6,054,320	2,713,626	147,894	259,657	
TOTAL ASSETS 8,164,397		TOTAL LIABILITIES 3,121,177		NET ASSETS 5,043,220	

Corporate Sponsors and Donations

We sincerely thank our many corporate sponsors and donors for their support during the year. Their support has enabled the completion of many exciting initiatives that will help people reach their goals, build confidence and strengthen their engagement in our vibrant community.

James N Kirby Foundation

Robson Partners

Count Charitable Foundation

Rotary Club of Gosford City

Gosford Rotary Club

Joy & Scott Martin

Maureen Frost

R S Forster

D McRosie

Paula M

Murray Williams

Dorothy Webb

Lynne Hill

G Louis

M Beaumont

E H Brolly

Jo Eyes

Scott Martin

Florence Boyle

Kylee Even

Barry & Mary Cleary

P & J Jones

Ken Miller

Sam Tamsett

Vivienne Fox

A Czerkesow

Grants

We are indebted to the following Clubs and organisations for their support during the year. We have been very fortunate to attract funds for a range of programs, equipment and property modifications to help us continue the delivery of services to our stakeholders. We sincerely thank them for their generosity.

The Shirley Nepean Trust

National Disability Services

Ettalong Memorial Bowling Club

Central Coast Leagues Club

Davistown RSL Club

Wyong Rugby League Club

Mingara Recreation Club

Everglades Country Club



Contact

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Fax 02 4325 1147

Email enquiries@fairhaven.org.au

Facebook FairhavenServices

Address 209 Brisbane Water Drive, Point Clare, NSW 2250

Post PO Box 6176, West Gosford NSW 2250

Volunteer

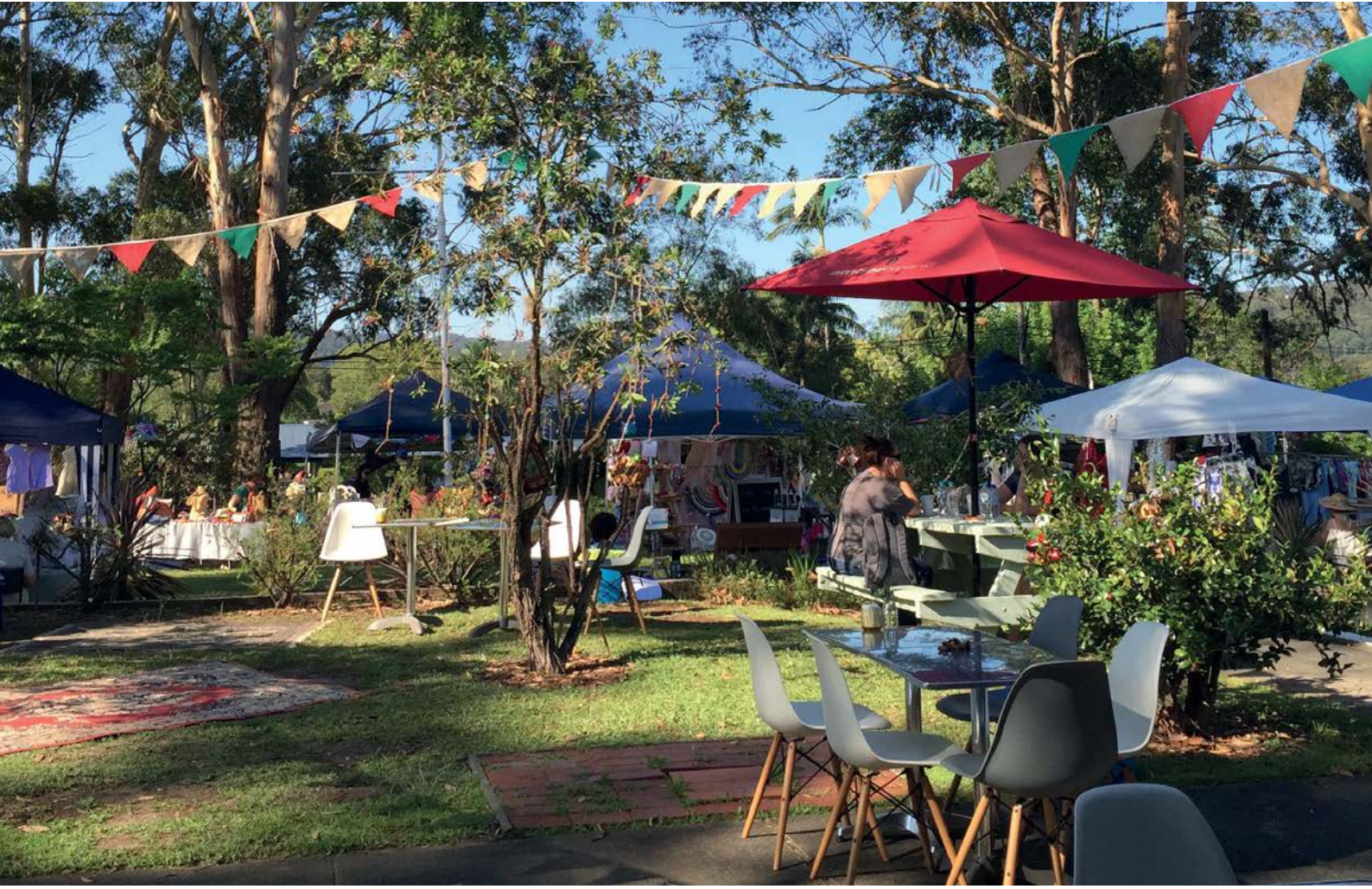
For a confidential discussion about our volunteer opportunities, please call and ask for the Volunteer Coordinator on 02 4323 3566.

Donate

Fairhaven Services is a registered charity and can provide a tax deductible receipt for your kind donation. If you would like to donate, you can do so by visiting our website and click the 'Donate Now' button.

We welcome other contributions such as 'in kind' and regular giving. To enquire please call 02 4323 3566.

opportunity, advocacy & independence



FAIRHAVEN SERVICES
discover | belong | celebrate